

# Echo

## Bluetooth Console Connection Guide

### How to Connect to Phone, Tablet, Computer, Smart TV, etc.

1. **Power Up:** Connect the power cable to the product and plug it into an outlet. It will announce "power on" when connected.
2. **Pairing:** Enable Bluetooth on your mobile device or Smart TV and scan for available devices. Select "SPEAKER" from the list.
3. **Connection Confirmed:** A voice prompt will say "connected" to confirm a successful pairing.
4. **Enjoy!** You can now play any music or video on your device. Adjust the volume directly on your device as needed.

### How to turn off the Headphone Safety

1. Open the "Settings" of your phone, select the "Sounds & Haptics", you will see "Headphone Safety" at the bottom of the page.
2. Click the "Headphone Safety" and turn off the "Reduce Loud Audio".



### SPECIFICATIONS

<b>Input</b>	DC 12-29V/2-1A
<b>Rated Power</b>	10W
<b>Frequency Response</b>	20-20kHz
<b>Signal-to-Noise Ratio</b>	≥ 90dB (A)
<b>Bluetooth Edition</b>	5.3

### OPERATION NOTE

- The unit name is "SPEAKER".
- A Bluetooth Receiver is needed for non-smart TVs
- Connect multiple speakers by pairing to one, and the nearby speakers will sync.
- If a device has been connected before, the unit will automatically connect when the unit is turned on. To connect a new device, disconnect the current, and then connect the new device.
- Turn off the headphone safety function on your device to achieve maximum volume.

# Troubleshooting

## *Speaker won't turn on*

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- The power cord is not properly connected.
  - Check to see if the power cord on your product is properly connected. For sectionals, ensure the power to each piece is connected and the power cord is plugged in properly.
- The adapter is not working.
  - Please contact customer service to get a new adapter.

## *Speaker will not connect to device*

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- "SPEAKER" is not displayed in the list of available devices to connect to under the Bluetooth setting on your device.
  - Try disabling and re-enabling the Bluetooth function on your device. The name of the speaker may then appear.
- This speaker will not connect to your device even though the name of the speaker is displayed in the list of available devices.
  - Try deleting the speaker from the list and connecting the speaker to the Bluetooth again. It may then be possible to connect to your device.
- The unit is connected to another Bluetooth device.
  - Stop the current Bluetooth connection, and then connect to the new device.
- The speaker and your device are too far away from each other.
  - Please keep your device and speaker within 32ft of each other.

## *No sound*

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- The speaker and your device are not connected.
  - Follow the steps to listed under How to Connect to connect the speaker to your device.
- The volume is too low.
  - Turn up the volume on your device.
  - Check to make sure the headphone safety feature is turned off on your device.

## **SAFETY WARNING**

*Do not attempt to take apart the furniture and repair speaker as the warranty will be voided. Please read the TROUBLESHOOTING steps first. If the problem remains, please contact GW customer service department.*